The charts and tables below provide a snapshot of the responses to the IBC Service Survey.

During this reporting period, investigators received an invitation to complete a survey to assess their interaction and experience with the IBC. The invitation was sent to investigators who received approval from the IBC office for new protocols, amendments, and continuing reviews. The PI or contact person was asked to complete the survey one time per invitation.

Below is a summary of the results from IBC Approvals for spring 2018.

**SURVEY PARTICIPANT DEMOGRAPHICS:**

- **Campus:**
  - IUPUI: 73%
  - IUB: 27%

- **I am a/an:**
  - Principal Investigator: 77%
  - Study Coordinator: 4%
  - Student: 4%
  - Lab Assistant: 7%
  - Other: 8%

- **Please indicate the type of submission:**
  - Continuing Review: 35%
  - Major Amendment: 21%
  - Minor Amendment: 41%
  - New Study: 3%
<table>
<thead>
<tr>
<th>Question</th>
<th>Very Effective</th>
<th>Effective</th>
<th>Neither Effective or Ineffective</th>
<th>Ineffective</th>
<th>Very Ineffective</th>
</tr>
</thead>
<tbody>
<tr>
<td>Please rate the responsiveness of the office staff.</td>
<td>25</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Please rate the timeliness of feedback you received from office staff.</td>
<td>25</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Please rate the clarity and helpfulness of feedback from the office staff.</td>
<td>24</td>
<td>2</td>
<td>1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Please rate the quality of the review conducted.</td>
<td>22</td>
<td>3</td>
<td>1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Please rate the overall effectiveness of the process.</td>
<td>24</td>
<td>2</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

**Chart:**
- 97.2% Very Effective
- 97.2% Effective
- 92.3% Neither Effective or Ineffective
- 84.6% Ineffective
- 92.3% Very Ineffective

**Percentage:**
- 97.2%
- 3.8%
- 7.7%
- 3.8%
- 7.7%