The charts and tables below provide a snapshot of the responses to the IBC FY 2015-2016 Spring Service Survey.

During this reporting period, investigators received an invitation to complete a survey to assess their interaction and experience with the Institutional Biosafety Committee. The invitation was sent to investigators receiving approval from the IBC for new protocols, amendments, and continuing reviews in the third quarter of the 2015-2016 fiscal year. The PI or contact person was asked to complete the survey one time per invitation.
Are there any other comments, concerns, or suggestions you would like to offer?

There are serious issues here, ALL of which your staff corrected flawlessly and quickly, but they should not exist in the first place.

We were approved last year for 5 yr renewal. Yet the approval letter states the approval is good for only 1 yr, very clearly. Further, it makes no mention of the Continuing Review process at all. Finally, your Excel-based system to provide notice of upcoming CR and Renewals to PIs and their labs isn't working, as your staff is aware. We only became aware of the need for filing a CR because we needed to submit paperwork for a new grant, and noticed the discrepancies between the approval letter and the 5 yr approval form at that time. If not for that, this flaw in the IBC system would have gone unmarked by us, and we would have fallen out of compliance. Again, IBC staff (Jason in particular) was excellent in resolving this very efficiently. But it shouldn't have been a problem in the first place. Thanks to the IBC staff for their efforts in helping us stay in compliance. They were superb.

Holly answered my questions immediately and did everything she could to facilitate the process. Thanks so much for your help.

None.

For this simple continuing review, the process went very well. The initial review process could use some streamlining.

At the same time that I completed the biosafety continuing renewal, I also completed my human subjects renewal. There is duplication between these two processes that could be eliminated. Also, although both offices report to OVPR, they apparently do not communicate. Again, sharing of common information (investigator lists, to name an example) would seem easy to do. Finally, in both processes, I found that much of my time in completing the forms was in copying/pasting material from the previous renewal. This is very inefficient. Pre-populated forms should be provided that could be modified as necessary.

Overall, though, the staff are helpful and responsive, but the process needs improvement.

My CR was submitted and approved on the same day. Thank you!

This survey does not allow one to login with firefox. Had to launch safari instead.

outstanding assistance and "customer" service

We have always had great inspections until a little over a year ago. I think. We started using Lenitivirus in our lab, so we asked how we should set up our T/C hoods. We were told to set up our T/C hoods a certain way, so we did. Then last fall, during inspection, we were told that wasn't correct. Emails went back and forth as we tried to understand what we should do differently. We know another lentivirus lab that had just been approved, so we took a picture of their hood and made ours exactly like theirs. They were approved, but the inspector did not approve us. To make matters worse, a T/C hood a few feet away in a different lab who also does lenti AND was also recently approved, had even less containment of the virus than we did. This inconsistency is VERY FRUSTRATING and a waste of everyone's time and energy. Please, please, please figure out a way to make things more clear and consistent. We all want to do what we are supposed to do. It's just not clear what that is. Thank you.

Please note I errantly submitted an "Ineffective" response a few moments ago. Please disregard it!!! Thank you all again, Gail Douglas, RN, Research Coordinator

It took over 2 months to gain approval after I submitted the revisions per requested on the committee review. This is independent of persons completing their CITI training for various levels which was slow in letting me know who was delinquent.