The charts and tables below provide a snapshot of the responses to the HSO Service Survey.

During this reporting period, investigators received an invitation to complete a survey to assess their interaction and experience with the Human Subjects Office and IRB. The invitation was sent to investigators who received approval from the IRB office for new protocols, amendments, and continuing reviews. The PI or contact person was asked to complete the survey one time per invitation.

Below is a summary of the results from IRB Approvals for spring 2018.

**SURVEY PARTICIPANT DEMOGRAPHICS:**

**IRB Staff Analysis**

<table>
<thead>
<tr>
<th>I am a/an:</th>
<th>Principal Investigator 27%</th>
<th>Investigator (not including students) 4%</th>
<th>Study Coordinator 58%</th>
<th>Student Investigator 13%</th>
</tr>
</thead>
<tbody>
<tr>
<td>I have been involved in human subjects research for:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Less than a year</td>
<td>5%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1-2 years</td>
<td>8%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Over 10 years</td>
<td>42%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2-10 years</td>
<td>45%</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**IRB PROCESS PERFORMANCE:**

<table>
<thead>
<tr>
<th>The IRB Staff are responsive.</th>
<th>The IRB Staff provide timely feedback.</th>
<th>The IRB Staff provide clear and helpful feedback.</th>
<th>The review of my submission by the IRB was of high quality.</th>
<th>Overall, I am satisfied with the IRB process.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Agree</td>
<td>99</td>
<td>35.5%</td>
<td>37.9%</td>
<td>37.3%</td>
</tr>
<tr>
<td>Agree</td>
<td>60</td>
<td>48.5%</td>
<td>59.9%</td>
<td>57.3%</td>
</tr>
<tr>
<td>Neither Agree or Disagree</td>
<td>5</td>
<td>5.9%</td>
<td>7.1%</td>
<td>6.5%</td>
</tr>
<tr>
<td>Disagree</td>
<td>4</td>
<td>2.4%</td>
<td>7.0%</td>
<td>3.0%</td>
</tr>
<tr>
<td>Strongly Disagree</td>
<td>1</td>
<td>6.5%</td>
<td>10.7%</td>
<td>6.5%</td>
</tr>
</tbody>
</table>
How often do you contact HSO staff with questions?

- Never, 3%
- Almost every week, 13%
- Almost every month, 27%
- Every few months, 38%
- Once or twice a year, 19%

Have you used the IRB resources listed below within the last 6 months?

<table>
<thead>
<tr>
<th>Resource</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>HSO website</td>
<td>132</td>
<td>30</td>
</tr>
<tr>
<td>Emailed the IRB Office</td>
<td>123</td>
<td>39</td>
</tr>
<tr>
<td>Called the IRB office</td>
<td>79</td>
<td>83</td>
</tr>
<tr>
<td>Emailed a specific staff member</td>
<td>121</td>
<td>41</td>
</tr>
<tr>
<td>Called or instant messaged a specific staff member</td>
<td>55</td>
<td>107</td>
</tr>
</tbody>
</table>
HSO OFFICE HOURS:

Are you aware of IRB office hours, and their locations?

- Yes, 59%
- No, 41%

Have you attended IRB office hours?

- Yes, 23%
- No, 77%

Where did you attend office hours?

- 16: Lockefield Village
- 7: IUH Methodist Hospital Wile Hall
- 0: Wells Library (BL)

How satisfied were you with the use of your time?

- Very Satisfied: 7
- Satisfied: 12
- Neither Satisfied nor Unsatisfied: 2
- Unsatisfied: 1
- Very unsatisfied: 0
HSO AVAILABLE TRAINING:

- Are you aware of HSO training sessions?
  - Yes: 62%
  - No: 38%

- Have you attended or scheduled a training session?
  - Yes: 62%
  - No: 38%

Where did you attend an HSO training session?

- School or Department: 18
- IUH Methodist Hospital, University Hospital, or Riley Outpatient Center (ROC): 14
- Regenstrief Institute, Social Science Research Commons (SSRC), CTSI: 12
- IU Regional Campus: 0
- VA Hospital: 0
- Online Training: 12
- Other: 9

How satisfied were you with the use of your time?

- Very Satisfied: 18
- Satisfied: 36
- Neither Satisfied nor Unsatisfied: 5
- Unsatisfied: 3
- Very unsatisfied: 0
In the past year, have you received information about changes to the federal regulations on human subject protections from HSO?

- Yes: 89%
- No: 11%

How did you hear about the changes?

- ORC News: 70
- HSO training session: 22
- HSO website: 20
- HSO staff email signatures: 14
- Discussion with HSO staff: 8
- Other: 21

Based on the information I received, I understand how the changes will impact my research.

- Strongly agree: 27%
- Agree: 36%
- Neither agree nor disagree: 19%
- Disagree: 6%
- Strongly disagree: 2%