The charts and tables below provide a snapshot of the responses to the HSO Service Survey.

During this reporting period, investigators received an invitation to complete a survey to assess their interaction and experience with the Human Subjects Office and IRB. The invitation was sent to investigators who received approval from the IRB office for new protocols, amendments, and continuing reviews. The PI or contact person was asked to complete the survey one time per invitation.

Below is a summary of the results from IRB Approvals for spring 2017.

**SURVEY PARTICIPANT DEMOGRAPHICS:**

- I am a/an:
  - Principal Investigator: 38%
  - Study Coordinator: 36%
  - Investigator (not including students): 6%
  - Student Investigator: 20%

- I have been involved in human subjects research for:
  - Less than a year: 9%
  - 1-2 years: 9%
  - 2-10 years: 49%
  - Over 10 years: 33%

**IRB PROCESS PERFORMANCE:**

- The IRB Staff are responsive: 56.4%
- The IRB Staff provide timely feedback: 37.1%
- The IRB Staff provide clear and helpful feedback: 51.0%
- The review of my submission by the IRB was of high quality: 43.8%
- Overall, I am satisfied with the IRB process: 45.3%

<table>
<thead>
<tr>
<th>Response</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neither Agree or Disagree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>The IRB Staff are responsive.</td>
<td>114</td>
<td>75</td>
<td>6</td>
<td>7</td>
<td>0</td>
</tr>
<tr>
<td>The IRB Staff provide timely feedback.</td>
<td>103</td>
<td>72</td>
<td>17</td>
<td>8</td>
<td>2</td>
</tr>
<tr>
<td>The IRB Staff provide clear and helpful feedback.</td>
<td>89</td>
<td>84</td>
<td>16</td>
<td>9</td>
<td>5</td>
</tr>
<tr>
<td>The review of my submission by the IRB was of high quality.</td>
<td>92</td>
<td>72</td>
<td>27</td>
<td>9</td>
<td>3</td>
</tr>
<tr>
<td>Overall, I am satisfied with the IRB process.</td>
<td>90</td>
<td>78</td>
<td>13</td>
<td>16</td>
<td>6</td>
</tr>
</tbody>
</table>
CONTACTING THE HUMAN SUBJECTS OFFICE/IRB:

How often do you contact HSO staff with questions?

- Almost every week, 9%
- Almost every month, 26%
- Every few months, 33%
- Once or twice a year, 27%
- Never, 5%

Have you used the IRB resources listed below within the last 6 months?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>HSO website</td>
<td>146</td>
<td>51</td>
</tr>
<tr>
<td>Emailed the IRB</td>
<td>135</td>
<td>62</td>
</tr>
<tr>
<td>Called the IRB</td>
<td>94</td>
<td>103</td>
</tr>
<tr>
<td>Emailed specific</td>
<td>134</td>
<td>63</td>
</tr>
<tr>
<td>Called or instant</td>
<td>57</td>
<td>140</td>
</tr>
</tbody>
</table>
Are you aware of HSO office hours, and their locations?

- Yes: 46%
- No: 54%

Have you attended HSO office hours?

- Yes: 11%
- No: 89%

Where did you attend office hours?

- Lockefield Village: 9
- IUH Methodist Hospital Wile Hall: 2
- Wells Library (Bl): 0

How satisfied were you with the use of your time?

- Very Satisfied: 6
- Satisfied: 4
- Neither Satisfied nor Unsatisfied: 0
- Unsatisfied: 0
- Very unsatisfied: 0
HSO AVAILABLE TRAINING:

Are you aware of HSO training sessions?
- Yes: 48%
- No: 52%

Have you attended or scheduled a training session?
- Yes: 48%
- No: 52%

Where did you attend an HSO training session?
- School or Department: 17
- Library: 5
- IUH Methodist Hospital, University Hospital, or Riley Outpatient Center (ROC): 5
- Regenstrief Institute, Social Science Research Commons (SSRC), CTSI: 3
- IU Regional Campus: 2
- VA Hospital: 1
- Online Training: 13
- Other: 9

How satisfied were you with the use of your time?
- Very Satisfied: 12
- Satisfied: 16
- Neither Satisfied nor Unsatisfied: 3
- Unsatisfied: 4
- Very unsatisfied: 0
HUMAN SUBJECTS OFFICE (HSO) WEBSITE:

How often do you use the HSO website?
- Daily: 0%
- Weekly: 17%
- Monthly: 27%
- A few times a year: 31%
- Never: 5%

How useful did you find the website?
- Very Useful: 21%
- Somewhat Useful: 48%
- Neutral: 19%
- Somewhat Inadequate: 9%
- Very Inadequate: 3%

How long did it usually take you to find the information you needed?
- More time than I expected: 3%
- About what I expected: 59%
- Less time than I expected: 3%
- Did not find what I need: 5%
- Never: 5%

How often do you use the HSO website?
- Search function: 39%
- FAQs: 22%
- Quick links to hot topics: 16%
- Less technical language/more lay language: 16%
- Other: 7%

What would make the HSO website more helpful to you?
If you used the HSO website in the last 6 months, what sort of information were you seeking?

- amendment details
- amend a protocol
- answers to my questions
- answers to questions
- Application info
- Application templates
- approval
- Approval of amendments

Atypical compensation procedures for Sona subjects in studies that involve follow-up sessions
- Audit prep, SOPs, guidelines
- Checklists and templates for a new submission
- CITI information and Conflict of Interest Information
- CITI test
- CITI Training
- CITI training for students, new protocols
- CITI training information
- CITI Training Link

Clarification for a new submission and how the KC IRB questionnaires should be answered.
- Completion information
- conditions for exempt research
- contact
- Contact Info
- contact information
- Correct form versions
- dates of IRB meetings for a study sponsor
- Decision tree
- Directions
- Do I need to file an IRB flow chart
- Eskenazi research help
- Figuring out how to do a close-out report
- for review of training information
- form info
- form information
- forms
- Forms and regulatory process clarification
- forms and templates
- forms to use for a new protocol
- forms, contact info, directing trainees to CITI and COI
- Forms, credentialling
- forms, review information
Forms, rules
forms, templates, and review level decision trees
forms, updates on how to close a study
General guidelines for review levels

general information about international research, renewal, as well as close-out procedures
general information and applying for IRB
genome data sharing
guidance on submissions/policies
guidelines for how to complete IRB amendment, to refresh my memory
Help filling out my IRB request
HIPAA document template
how to navigate kuali which is a horrible system and not intuitive
How to create an IRB proposal
how to do an amendment
how to navigate Kuali Coeus
How to submit a protocol/understanding the submission process.
How to submit IRB since I haven't used IU's before.
HS questions
info on closing a study

info on level of review, looking for templates (consents, PHI), clinical research request form
Info on SOPs and on submitting proposals
Info on study/IRB forms
Information about updated human subjects rule
Information on adverse event
information on what to include in new submissions
Information to complete necessary training modules.
instructions for using central IRB
instructions to complete my app
IRB application
IRB application process for me and my masters student
IRB crosswalk; guides
IRB forms and templates
IRB protocol submission
IRB related questions
IRB submission materials
IRB templates
IU HSO SOP
Languages of Consents
Level of review guidance
Level of review information

levels of review, details for the study information sheet, details for closing a study
looking for training forms and updates
official office address, FWA info, check for form versions
On submitting an IRB
Phone number for help.
Policies
policies, level of review, forms
Policy info
Primarily looking for guidance on deferral of oversight.
Procedural Guidance Documents
protocol/policy related questions
Program closing information
Question about non-human subjects research
regulatory information regarding IRB listing
Renewal info
reviewing differences in types of protocols

Sample and protocol documents for IRB submission, FAQ for research of minors, PIC documentation
sample documents
Status of my protocols
study close out information among other things
Study closure
study templates
submission details
submission guide
Submission Process
submit IRB
Submitting protocol amendment
template forms
template forms, instructions for non-IU affiliates
templates
templates, SOP, guidance papers
templates; HSO guidance
The forms section.
The type of IRB (expedite, exempt..), official definition of PI
training, form, etc. I use it often
Training/education
tutorials
Type of review
updated forms.
usually to find a form or how to info
What changes qualify as an amendment.
What information and documents are needed for submission.
what information i needed to provide, which forms to include
Yes, Renewal
(blank)

If you emailed the IRB office in the last 6 months, what sort of information were you seeking?
- access to previously submitted documents
advice regarding setting up a new study
All kinds
Amendment
answer to questions about a protocol submission type
approval
approval of a new protocol
Approval Status
assistance with a specific application
CITI training information
Clarification
Clarification for non-key personnel
clarification of review
Clarification of where certain policies legitimately apply to us
Clarification on a study; assistance with a submission
clarification on an IRB request
Clarification on directions
clarification on IRB
clarification on language and allowable items for the consent document
Clarification on pre review comments.
clarification on submission of amendment
clarification on the IRB reviewers comments
Clarification on the type of review needed
clarification or preplanning of next submission
Clarification regarding a decision
Clarification with the submission process
Clarification, status updates
clarity on categories of research, I believe
clearer feedback on my submission
Confirmation as to the status of a submitted study
deferrment questions
details about timing of submission or edits on submission
details on co-PIs from other universities
details on study renewal
Direction on type of review needed
discuss a question about new protocol
Doubts about responses to IRB revision
follow up for IRB submissions
follow up on status of an amendment that was submitted
follow up on the renewal process
Follow up questions for a review
Following up on a new project submission
genome data sharing
grant collaboration
guidance for submission
guidance regarding IRB submission
guidance with amendments
HDE guidance
Help with a specific question concerning a study submission
Help with an amendment
Help with CITI of graduate students.
Help with paper work.
How to fill out Kuali form, details of comments for revision
how to navigate Kuali Coeus

how to properly include information in the irb process (changes that it was unclear what was required)
How to re-open a closed study, how to renew a study
how to respond to the SRC comments
How to submit IRB.
How to wrap up my study
I accidentally submitted an IRB application that was incomplete

I needed approval of FYI item returned to me. Took over a week from IRB meeting to get document
I was following up on amendments made at least one week earlier
if a scenario was a break of compliance
Implication for analyzing females under 18 years old for a retrospective study which has already been approved as an Exempted study.
info regarding doing amendments
information about my submission
information about renewal and close-out procedures
information on amendment status
information on study closure
information regarding submissions
instructions for requesting a deferral to a central IRB
instructions to complete my app, guidance on feedback
IRB application
IRB application process for me and my masters student
IRB review meeting
Language of Consent
Necessary information to get my study approved.
Non-human subjects research information

non-IU affiliate info, ETA on pending submissions, questions about new submissions before submitting
Not sure at this point.
pre-review comments on an initial submission
problems with KC
Process for closing a study
protocol access problem
question about IRB protocol questionnaire
question on amendment and level of review
Questions about adding non IU people and people from other universities
Questions about how to fill out the form!
questions about protocol updates/amendments
questions about submissions/approvals; corrections
questions in regards to my protocols
questions regarding my amendment to my protocol
Renewal and help with system
reply to submission feedback
Responding to renewal requests or more information on my submissions.
Revised protocol progress.
same
Same as above
Seeking it’s okay to call with question.
specific answers on something unclear from our protocol
Specific study questions
Specific study related questions as they pertain to KC-IRB
Status
Status of review
Status update on my submissions
study close out information, issues with KC IRB
Study closure documentation to IRB
Study closure instructions.
study specific questions
submission materials
submission questions
There was a mistake on the pre-review of my renewal
to determine the status of a review
To thank Adam Mills for excellent help with several of my students’ projects.
Translation of documents.
update on a protocol
what info I needed to include in scripts
What qualifies as an amendment, help in writing my amendment submission.

why i have no answer on a study that was voted on well over a week prior (happens almost with every study)
(blank)

If you called the IRB office in the last 6 months, what sort of information were you seeking?
-
a conflict of interest sent via fax vs. being completed electronically
amendment
Amendment and renewal questions
answers regarding pre-review questions
Answers to unusual questions
Approval Status
asking for submission specific items
Assistance completing KC IRB questionnaire
clarification
clarification of issue or preplanning of next submission
Clarification of where certain policies legitimately apply to us
Clarification on pre review comments.
Clarification with the submission process
Clarifications on whether I need to file IRB that website couldn't answer
Clearer feedback on my IRB submission
COI info
Consenting in another language
details about a specific study
details on co-PIs from other universities
Directions on applying for IRB approval
follow up on amendment
guidance regarding IRB submission
Had problems with KC
HDE guidance
Help in uploading documents to my amendment.
Help with an amendment
help with renewals

How to best reach the reviewer, talked to the reviewer to clarify their comments and questions. Figured out how to better explain processes for the way questions were framed on the questionnaire.

how to navigate Kuali Coeus
How to use the submission system
How to use the website

I can't remember, but I suspect I have sought to talk through a protocol in the last 6 months.

I had protocol that was not typical and spoke to the IRB for assistance with completing the questionnaire

I made a mistake during an amendment and was asking how to resolve the issue.

I was looking for information on how to renew a protocol, and got a very nice, rapid and efficient answer.

I was seeking info on how early I might expect a response on a requested amendment
If a research project was exempt or filll review
information about clincalgov site
information about my submission
Information regarding a protocol.
information regarding submissions
instructions for requesting a deferral to a central IRB
instructions to complete my app
Internet Explorer wasn't displaying the site properly
IRB application
IRB application process for me and my masters student
Issues with KC IRB

it's probably been a bit over 6 months since i tried to call - i almost never get an answer, and my voicemails are rarely returned. i usually try other methods of contacting the IRB office since then

Navigation of KC IRB
Needed information on removing of myself as principal investigator.
New study questions: ICF related
Not sure it is in the last six months, but I usually call for help to navigate the system, which is far from transparent. Even with instructions, it is hard to figure out how to add, delete, find things.

Policies on transcription and translation of interviews
process question
question about completing kuali forms
Question about consent forms
question about IRB protocol questionnaire
Question about subject piol
question on level of review, KC IRB question
Question regarding addendum
questions about a new protocol
questions about a potential noncompliance
questions about a submission

Questions about adding non IU people and people from other universities, questions about amendment
Questions about how to fill out the form!
questions about protocol amendment and renewal questionnaire
Questions about protocol submission
quick question
Regulatory support
reply to submission feedback
Responding to evaluation of IRB
review and amendment guidance; to return to PI a study for additional information before study is being reviewed
See above
specific study questions
submission questions
To ask if my reviewer was on vacation or sick.
to review and ask questions for a compassionate access program
troubleshooting
Update for a notification/amendment for a study
various issues: genetic results sharing, data sharing, NDI app
When to expect review, whether materials had been received, etc.
(blank)

If you emailed a specific staff member in the last 6 months, what sort of information were you seeking?

- *See Above.
Above
access to information, help with how to answer questionnaire
adding non-IU affiliates, ETA for submissions, responding to reviewer comments/questions about how to fix issues
advice about reorganizing a study
advice on a specific application
advice on submission; questions Re: review
Advice on which form to use for a specific problem
All kinds - Senta is very helpful
amendment and renewal questions
Amendment process
Amy Waltz
answering pre-review questions
approval
Approval Status
as above
as above, to determine the status of a review
asking questions about a review or submission
Assistance with my renewal
Assistance with working with other IRBs, making adjustments to a submission, and in reference to involvement in additional projects.

Avril Pitt - information regarding the policy on transcribing and translating audio files for qualitative analysis
clarification
Clarification about amending a protocol
Clarification for adding non-KSP
clarification of an amendment and an upcoming single IND case
clarification of review
clarification on an IRB request
clarification on IRB
clarification on minutes/where study is in route/if we can expedite
Clarification on my IRB pre-review
Clarification on pre review comments.
clarification on prompt reportable item
clarification on research type
clarification on the IRB reviewers comments
clarification on whether it was time to close study with IRB
Clarification regarding a decision
Clarification with the submission process
Clarification, status update
clarification/ help
clearer feedback on my submission
Communicating about grad student question
deferralment information
details about a specific study

Details about IRB protocol submission, specifically requirements for the exempt status
Details of how to fill out Kuali form.
Determining whether a study could get an exemption for consent
direction related to a submission
Exempt review

explanations about a specific comment made in the review of a submission
Feedback
feedback on a renewal, clarify requests
follow up on amendment
follow up on the renewal process
Follow-up from a submission; clarification
genome data sharing
Glitches with system
guidance regarding IRB submission
HDE guidance
Help with an amendment
help with emergency use of HDE
helping with language or thinking through whether issue minor deviation
help with KC
HIPAA clarification and advice for new study set up.
How to fill out the form!
how to navigate Kuali Coeus
How to re-open a closed study, how to renew a study
how to respond to SRC comments
human subjects status confirmation

I needed guidance on an amendment related to recruiting from various organizations
I was asking clarifying questions to Andrew Neel about my submission.
I was seeking information on the status of my submission.
info specific to my project.
Information on the materials needed for submission for a study and the specificity of language in the study protocol
Information regarding a specific study
IRB application
IRB application process for me and my masters student
KC IRB issues, feedback on a proposed amendment
KC IRB, level of review, study deferral
KC problems
Needed items reviewed quicker than expected.
pre-review comments on an initial submission
protocol updates
questitons on submission and using Kuali
Question about amendment and answerering their questions.
question about kuali forms
Question regarding addendum
questions about a potential noncompliance
questions about a submission

Questions about adding non IU people and people from other universities, questions about amendment
questions about protocol updates/amendments
questions about submissions/approvals; corrections
questions regarding my amendment to my protocol
questions related to submission, timeline of when review would take place
regulatory support
reply to submission feedback
responding to his email about my IRB application

return to PI guidance; ICF wording; research vs std of care issues along with cost
Revision questions
Same as above
same as above, plus trying to get clarification on feedback on protocols
See previous answer.
specific questions about feedback on submissions
specific study questions
Specifics on international research
status of IRB
Status, process
study specific amendment
study specific questions regarding submission
submission details
Submitting protocol amendment
The finishing process
the review process
Timeline question
To clarify a process on KC IRB, which I find confusing.
Usually following up on a submission
various issues: genetic results sharing, data sharing, NDI app
What changes qualify as an amendment.
What steps, explicitly, were needed in order for me to gain IRB approval.
(blank)

If you called or instant messaged a specific staff member, what sort of information were you seeking?
-

again, i tried calling but the person i needed never picks up and doesn't return voicemails; i'd love to learn how to instant message people though - that seems more likely to get an answer
Approval Status
As above. I called directly. I didn't know IM was an option!
Assistance with a submission, questions about additional projects, etc.
Assistance with study amendment
Clarification on pre review comments.
Clarification with the submission process
Clarifications on whether I need to file IRB that website couldn't answer
confirmation of receipt
consenting in another language
details about a specific study
details about a submission or questions about submitting
direction/questions related to a submission
discussed reporting of a major protocol deviation by a subject
feedback on a renewal, clarify requests
follow up on amendment
genome data sharing
Glitches with system
guidance on waiver of consent
guidance regarding IRB submission
Help with an amendment
Help with submission
How to fill out the form!
how to navigate Kuali Coeus

In general- the IRB’s thought on ICF related issues from a new study’s sponsor
Information regarding a specific study
initiating IRB process in KC
KC IRB issues, feedback on a proposed amendment
KC IRB personnel tab issues
level of review, amendment question, question on new study (deferral)
question about kuali forms
questions about a potential noncompliance

Questions about adding non IU people and people from other universities, questions about amendment
questions about protocol amendment and renewal questionnaire
questions about submissions/approvals; corrections
questions Re: review
guidance for submission
Reviewer response question
same as above
see above
specific study questions
Specifics on international research
study specific questions regarding submission
To talk through a protocol.
What steps, explicitly, were needed in order for me to gain IRB approval.
When to expect review, whether materials had been received, etc.
(blank)

Please provide additional comments/suggestions regarding the IRB and/or IRB staff.

I know you aren’t seeking information on specific staff, but I have consistently found Casey Mumaw to be incredibly helpful, and wanted to take this opportunity to say so.

A review of the type of information which is being screened carefully versus that which is less important. It seems that some important things may be looked over at times and some minor details are harped upon which have no impact on the protocol procedures or safety of subjects.

Adam Mills is so very conscientious and helpful -- I very much appreciate his assistance.
All IRB staff I worked with were prompt, clear and extremely helpful. As my first study process I felt confident and at ease that I had a support system to go to with questions as I needed.

All my 'No' answers are because I have awesome Project Managers who primarily interact with IRB staff. They all have great experiences with staff

An update to the decision tree online would be good. It usually confuses me. Andrew Neel does a fantastic job. He's responsive, knows his stuff, and always happy to respond to e-mails. I wish there were 20 of him.

Biggest concerns: --language or information approved by one IRB is not approved by another IRB, despite the language being identical. If we can create some standard templates that investigators and IRB reviewers can use, would significantly streamline the process. --The CTSI review is an unnecessary waste of time. Often, they recommend changes that IU IRBs have been not demanding and have been (typically) approving for years. --There needs to be some way for an investigator to see where a submission is in the process. As of now, we hit submit, and it goes into the black hole. We have to sit and wait not knowing when it will be reviewed.

Brian Stage is my frequent contact and he is always VERY helpful and quick to respond.

Casey Mumaw had done a fantastic job helping me get my irb completed and is extremely responsive and professional when answering my questions. He is an outstanding reviewer.

Casey Mumaw is a gem to work with! Always responsive and extremely helpful. Compared to other universities, IU has a very effective review process, so I am extremely satisfied with all services. Thanks!
Doing a great job

Everyone I spoke to was extremely helpful, knowledgeable, and very fast to respond. My suggestion is to train other offices across campus to be as efficient. Thank you.
Feedback often feels inconsistent and is confusing

Finding the correct KC IRB link is a bit difficult using the online system. It would be helpful to have the link clearly on the Office of Research Compliance as well.
Generally helpful
Great and timely experience!
Great work!

Having worked with IRB at Purdue and IU, I want to stress how happy I am with the IRB group here!
I am overall very happy with the HSO office currently. I work a lot with Adam Mills and in my opinion this is a very smooth process. I also find the clarity of procedures better. No complaints! :) Thanks for your hard work.

Oh -- however, there is one thing I keep wishing: I have many students who are (admittedly) very prolific in terms of submitting IRB protocols (we run a lot of studies), and I work a lot at keeping it straight. It's hard for me to keep it straight only with the numbers, and it would be extremely useful (if that were possible) for me to see the names of the co-pis attached to the summary lines on the interface when we look into KC IRB, under 'all my protocols'. It would also be great to have a page separated for closed-out studies vs. current studies. Like 'archived studies' or something like that. If that were possible, it would be wonderful.

I am very satisfied with the IRB staff at IU! I have worked with Adam Mills and his responses have always been very prompt and helpful! That's partly why I decided to fill out this survey - I think such good work deserves recognition! A sincere thank you to Adam!

I find the information in the reviews to be quite inconsistent between staff members. I will submit identical wording in a new study/continuing review/amendment and these items, when reviewed by different people, all deliver different items to fix/address. This can be quite annoying, given that often the changes and differences are cosmetic in nature (i.e. not of a substantive nature).

I find the IRB system where one sees the protocol, notes, decision log, etc. a little confusing. I think the sections could be simplified, especially the decision log
I have always been impressed with the IUPUI IRB. Thank you.

I have completed approximately 5 CRs in the past several weeks (plus those I have done in previous years). All were completed very similar. However, there was a hang-up with one particular protocol because the reviewer felt it was confusing that outside safety report logs provided by a sponsor were included on a study where there were no active patients at our site. Questioning of this went on for weeks, each time I provided what I thought was a satisfactory response (since including logged outside safety reports was normal practice for our site and it had never been questioned in the past). Finally, after being asked to upload every safety report I had received to be uploaded into the KC-IRB system, I questioned (this would have taken hours of time and been close to 400 pages of data) and took to my supervisor for help. She learned the IRB does not want outside safety reports (unless they meet prompt reporting), but acceptance of logs has been very lax within the IRB. When I asked this particular reviewer if I had missed a change to safety reports, I was told no. However it did not make sense (to me) that all the previous CRs I completed and included outside safety report logs were accepted and approved without question. It would be nice if there was consistency among reviewers.
I have found the IRB team to be very helpful and efficient. My staff interactions more directly than I do. I suggest to send the survey to PI's staff if not already doing this.

I have many thoughts on possible tweaks that could make the review criteria and necessary procedures more accessible to investigators before submitting for review, as currently the information is extremely dense and difficult to find.

I have to say that Sara Weiss is wonderful to work with. She seems to get the bulk of my submissions. She is quick, incredibly responsive, and able to offer clear guidance when I'm not sure what the reviewers are seeking.

I submitted an amendment to extend the project end date to end of this year. I think I received an approval but in the KC IRB protocol website, I didn't see the actual date except that it said something like approved per amendment. It will be good to show the actual date per amendment so that the submitter can always go back to the IRB to verify the end date is correct.

I think maintaining one key contact that handles your study is important in maintaining continuity. It's difficult interacting with different people who don't know your study or don't know your past experiences.

I understand the purpose and intention of IRB and believe that this procedure is definitely necessary. But I find that the questionnaire we are required to fill out for running human subject studies seems unnecessarily long and REDUNDANT. When filling out the IRB questionnaire, I frequently feel that there are multiple questions which are essentially asking the same question (e.g., what are the potential risk or benefits, how would you prevent/explain them?) By the time I finish filling out the form, I feel it's like it's about playing with words just to fill out the form for the form's sake. If the questionnaire is formulated in a way that there's no redundant questions and questions only address meaningful and essential elements, it'll be much more efficient for both IRB staff and researchers at IU. Thank you.
I usually work with Adam Mills and he is great!

I would suggest making the HSO website a little less overwhelming. There is so much information there--some of it repeated in several parts--it may help to make it easier for users to find the specific information they are seeking.

In an age where we are trying to reduce the complexity of tax forms, maybe you can try to make the forms for the IRB process more intuitive. Or, maybe, it is true the the tax forms and IRB forms will only get more complex regardless of efforts to reduce their complexity.
IRB staff (Brian Stage) has been VERY helpful in navigating this process. My frustrations come with the process itself. Instead of making it easier/faster/cleaner etc. to get studies through the IRB, the new SRC process seems to do the opposite! Additionally, there seem to be no 'standards' for what is and it not approved. For example, language used and approved in one study, may not be approved in another, even when the exact same language is used and it's pointed out that this has previously been approved. Again, the STAFF are very helpful. The process is not.

IRB staff are excellent at what they do and I know they have a large volume of work. But, turn around time is very slow. I sometimes wait over 1 week from IRB meeting to get response. And, it takes about 6 weeks for submissions to get pre-review, then response and then go to IRB meeting. Seems like a long process.

IRB Staff are great! The KC system itself, not so much....

IRB staff are very helpful. The only complaint I have regarding the IRB is the integration of the newer questionnaire in KC IRB. Part of the function erases prior answers for similar questions.

It is not immediately apparent when an IRB protocol or amendment has been reviewed. I submitted an amendment that had an error so it was not forwarded for review but I did not receive any message telling me the amendment was just sitting there. I eventually emailed at which time I was told that the amendment had not yet been forwarded for review because of the error. That cost me a couple of weeks.

It seems like at times it was difficult for the staff contact to respond unless I followed up with an email at least one week after my submission. At first, after a submission, I used to wait for a response, then after waiting for sometimes more than two weeks I would send an email. Maybe the staff person has a workload that makes it difficult to respond in a timely manner?

It would be helpful if questions about a submission could come a little earlier. It's difficult to turn something in weeks in advance to then be asked a bunch of questions with only a few days before the deadline. I've received very inconsistent decision-making, particularly regarding the distinction between exempt and expedited protocols.

Kuali Coeus is incredibly user un-friendly. Get rid of it!! In addition, the way you notify PIs without specifying in the email why we received the message (e.g., 'new action required') as well as expecting us to renew our IRB-approved protocol months in advance, which only advances the time we are required to renew it again, has the effect of PIs tending to ignore virtually all communications.
kuali is so terrible I am not sure it would be functional with out skilled people in the IRB office to put up with my emails and phone calls. I realize administrators love computer systems that promise to accomplish multiple tasks in one platform but this platform is extremely difficult to understand and use. I have not found tutorials to be helpful. I consider myself fairly computer literate, I have a degree in electrical engineering, but can't help but wonder if the mission would be better accomplished with multiple dedicated solutions.

Lianne Cohen is very helpful and her insights were very much appreciated.

My only suggestion is that it takes entirely too long to get an initial pre-review of our research studies, especially simple amendments such as adding/removing study personnel. I also had 2 FYIs that took three months to be reviewed by a board. Then it took over a week to get the minutes back. And then they wanted a turn around of a response in a few days, in order to make it back to the same board. I really feel that there either needs to be more IRB staff or the workload needs to be shifted, as some people are very responsive, while others are not.

My project sat in the review process for 9 months this past year. The IRB committee responsible for my study required me to go above and beyond the standard requirements for similar studies. I had to include much more information on my recruitment materials than studies of similar nature. I know this because I worked on two previous studies utilizing the exact same techniques that my study is utilizing. Furthermore, the IRB required me to get permission from the NCAA in order to recruit student athletes. This is the first time this has been a requirement while our lab has recruited approximately 1000 student athletes over my P.I.'s time here. This caused a three month delay as no one from the IRB could give us a direct answer on what exactly it was that they needed. All the while, I was wasting away my final year of funding so now I am left without a source of funding and needing to complete my dissertation. I have also had to delay the post-doctoral fellowship I had lined up beginning this summer because my research was delayed so severely.

My study coordinator, Mariah Boncek, does most of the communication with the HSO.
NA
No complaints, they've always been helpful!
none

Our department has a dedicated individual that interacts with the IRB and IRB staff regularly, but even through my indirect interactions with them, it is apparent that the IRB and staff are responsive, diligent, and highly professional.
Our study is an expedited study. I do not like the process for amendments that they are done by random reviewers. We have had to make calls to previous HSO contacts to find out what the status was for amendments that were submitted. Without this phone call, our amendment would have taken even longer than the 2 1/2 weeks it took for approval. I appreciated a contact who would review our amendments etc. the current process for who ever gets to the paperwork, is not functioning well for me. Overall, I find the IRB staff very friendly and helpful. They help guide us when we have questions on IRB submissions.

Overall, I've had a great experience with the IRB staff and have noticed the quality of review has really improved over the last 2-3 years. The additions of the 'more information' texts in the KC questionnaire fields is helpful. I occasionally get perplexed by something being approved in one study and the same thing not for another study/different screener. Please make the KC system more friendly---maybe with drop down instructions specifically on the questionnaires.

Pre-review timeline seems to have increased, prior to it being submitted. Staff always helpful and responsive. Review and approval takes quite a bit of time-I've missed subjects due to waiting over a month on an amendment

Senta Baker has been so helpful and timely with her assistance and guidance. I appreciate all she did to work with me on my dissertation experiment. Sharon, who answers the phone, is very helpful! So is Senta Baker!
Thank you for all you do!
Thanks for asking.
Thanks for everything you do for IUPUI

The delays are getting so much worse in the last year. Very painful to try to coordinate and we have sponsor's breathing down our throat DAILY. We have multiple committees voting on a tabled study which is frustrating as one committee asks for one thing and then the study is disapproved because the second committee says that very thing is not ok. KC questions are getting better/clearer however. The HSO staff is very helpful.

The IRB is doing a great Job. They should be commended both staff and volunteer revioewers

The IRB is extremely efficient and very responsive to researchers. I have full committee studies and I have always found the reviews to be both timely and thorough. The IRB has improved vastly over the past 15 years. I sometimes can get simple amendments approved in 1 - 2 days. that's incredible. Senta Baker is absolutely fantastic at her job. She knows the details of many studies in Psychology and understands psychological research with is a MUST for a HSO staff member

The IRB process has greatly improved over the years. The website is comically impossible to use, however, with Sharon's help it works out fine.
The IRB staff has been wonderful with our section (CHSR). We have an ongoing rapport and relationship with them since our section puts in many IRBs and we have worked together to get things done in a timely but rigorous way. It has been ideal. When there are circumstances that have varied in response from IRB based on who is reviewing, we have usually reached out to a key person in the IRB who has experience working with our group and who could provide some help in figuring out the right approach.

The IRB staff, specifically Senta Baker, is wonderful. I greatly appreciate their timely review and approval. Timely review is so important to our research. Thank you!

The issue of timely continue reviews has come up recently. If we are being responsive in submitting our CR within a week of the first notification and then have to wait over 1 1/2 months for the Board to review and that review comes on the date of study expiration it leaves no time for response to the Board if they find issues that need clarification. In addition, while we are waiting for the submitted CR to go to the Board, many fast-paced Full Board studies will have amendments waiting for submission which cause further confusion: (do you wait for CR to be approved and then submit amendment or ask for Return to PI to submit CR with amendment). If more than one amendment is being sent by the sponsor in the 1 1/2 month wait for CR to reviewed- you can see how this gets a bit tricky!

The only thing I would suggest is an email alert to allow people to know a new action was taken (such as approved). If such an alert happen, perhaps I didn't see it. As this was my first time doing IRB on my own (although I did have help from Shana Stuckey at CUME), I think my work as been approved, but just having a clear message would help me to know.

The public IRB-human subjects webpage does not explain how to actually submit a proposal. You are supposed to intuit that the Kuali Coalis system through one.iu.edu is what you should use. As a new faculty member I had no idea how to do this. Also the KC web system is poorly designed and not intuitive at all. I know it doesn't have to be this way, as at my previous institution you could figure out how to use it without contacting staff for guidance. The staff were very helpful when I did reach out, and I appreciate that. The software however could use a major update/overhaul.

The review time is generally quick and the reviewers are thorough enough that no additional concerns are addressed by final approvers.

The screeners are low quality. the high amount of turn over inthe HSO shows in the quality of screener review and lack of attentions to detail. Questions which are asked of the coordinator by the screener are all things which are answered if the screener looks at the protocol. Don't waste the time of all involved by not doing the obvious, start with the protocol.
The staff is always helpful and responsive. Many times I have to contact them on how to navigate the Kuali system. It's not an intuitive system for a university steeped in technology. The worst part of the process is Kuali and the website. The people at the Bloomington HSO are typically pretty great, though.

Things seem to be getting more and more redundant. Multiple questions ask the same thing, or the same information is included in the consent as in the questions. Streamlining this would make submissions easier, but also make it easier on your review teams, as things won't have to be changed 15 different places. Also, questions keep getting added, but never deleted. Going back and re-evaluating the questions would help. The submission deadline for a continuing review is now 6 weeks - that means our renewals are really only good for 10.5 months. We had put our reviews such that they would be during a slow time in the lab, but now the dates have gradually moved forward and they're during our busiest time.

This is very random as I am completing this survey, but my research interest is actually something that might be embedded into IRB protocol. I am interested in the return of clinical trial results to research participants and how to format and display that communication. I am a doctoral student in health communication. Is this something that would fall under the IRB umbrella for approval or would the IRB potentially be a good pool to interview or do focus groups to get feedback on this since you are all in this world every day? Thank you!!!! Susanna Scott - sfscott@iu.edu

This may be somewhat unrelated, but in terms of the Kuali IRB, It would be nice for me to be able to delete or more likely archive protocols to clear up my slate of active protocols that gets so long when we have a lot of research projects and students submitting research too.

Usually pre-review comments received in a timely manner; however, two times in the past year we have not received pre-review feedback for continuing review until one week before protocol expiration, when initial renewal submission was made 2+ months before expiration date. This was stressful as we had to have certain investigators complete online training, which can take time to get completed. If pre-review feedback would have been given shortly after initial submission, we wouldn't have cut it so close.

Very helpful

When there are releases to the questionnaires, it would be helpful to notify everyone, to lessen the receipt of errors in the KC system because we are unaware of changes being made in the system. Also when there are amendments submitted weeks prior to the change of the questionnaire, it would be helpful to grandfather those submissions in so that it lowers the amount of pre-review received for minute issues.

While I have been involved in research for a while, I have not done IRB until recently. So I am not very good at it.
Would like more templates on HSO site (such as forms that would be helpful in case of an audit of a clinical trial-checklists/local requirements, staff/PI/study personnel training forms/sign-offs)

Your IRB general person Laura and before Laura were fantastic in talking me through the website and helping me make it work. I have not been able to get things submitted without them. The system is not easy to navigate, but you have wonderful and patient people answering the phones to help. Of course, the reviewers themselves are always very responsive.

was somewhat difficult to deal with. This was my very first submission. I had trouble with initially not being on Exchange and so was unable to open her email attachments. Looking at the generic questions and answers was not very helpful in this case.

Please provide additional comments/suggestions regarding the HSO office hours.

Again, I’m so busy with the forms that the whereabouts of the IRB office is of secondary concern. Due to being on a regional campus, these do not apply to me personally. Early on, I asked to meet in person with my staff contact at the HSO office. My efforts were discouraged by more than one staff. HSO staff are great, they are helpful and knowedgeable. email reminders have saved me multiple times. I appreciate them.

I am on the Indianapolis campus and the office I was working with the Bloomington office. If it would have helped for me to drive to Bloomington, I would have done that. I assume they are the typical business day hours. I have never tried to look them up or look up where the office is located.

I felt that the initial training my McNair cohort went through to learn about the human subject research process was highly informative and effective. I have not needed to know the office hours in the past. I like the idea, I just haven't had a need that coincided with attending the office hours. It would be helpful to have the outtake process time decreased.

Keep up the good work
Keep up the good work and timeliness of reviews, ease of contact and feedback
Maybe send out an email blast? I didn't realize this was available. It would be nice to have an IRB liaison come and speak to our department.

N/A
NA
None
Office hours are very inconvenient at another building (other than University Hospital). Coordinators find that difficult to manage.
Please consider reducing redundant/overlapping questions in the IRB creation questionnaire.

Thank you.
The office hours are a great idea... they just typically occur when I am teaching or have meetings. I've encouraged grad students to go to them, though.

too far to walk to HSO office.. would you consider coming back to office hours at IU Hospital?

(Blank)

If you have not attended or scheduled a training session, why?

20+ years of research at IU and the use of online resources to self-train
Able to obtain necessary information via email/phone call
because of the online training guide
busy
didn't know about them in time
Didn't see a need
experienced with IRB submissions
haven't had time
I did not believe the information would apply to me.
I didn't feel I needed it.
I don't think it's necessary and really don't have time.
I have but its been a long time ago (5 years)
I have completed online training
I have learned from coworkers
I have staff who work with the HSO at least weekly. I was on the IRB at a prior institution.
I haven't felt the need
I'm involved only with HDEs and exempt studies
I'm just too busy and I feel confident I know what I'm doing.
I'm pretty familiar with the procedures and I do not have time for generic trainings.
More rapid to discuss in person
My awesome Project Managers keep me up to date
My RA usually handles much of the IRB work.
n/a
no need
No reason
No time
none needed at this time
Not at a time of convenience or not needed
not convenient times for me
Not enough time
Not needed
Off campus
online resources are good enough
On-line training sufficient
our research staff attend
Out of country
Scheduling conflicts; no in-person class offered on my regional campus
So far, I have been a research assistant on projects and have written the draft protocols but not interfaced as directly with IRB or the training.
Sometimes due to schedule, but mostly I just forget to look to see when they are the website was very helpful so did not feel the need
They did not work with my schedule
time
time availability
Time limitations due to coursework.
TIME!!
Training not required.
tried online training manuals for review when possible
(blank)

If you chose other, where did you attend or schedule an HSO training session?
Casey Mumaw came and spoke to the graduate students in the SPH.
CRES
Dept. of Psychological and Brain Sciences
IU Health Neuroscience Center
Lockfield
PBS
Research coordinator policy change for IU Health
RHI’s NeuroRehab Center
we requested a special training session at GH and it was very well attended
(blank)

Please provide additional comments/suggestions regarding HSO Training Sessions.
Again, maybe an email blast. Or have someone reach out to departments specifically.
Emails out to coordinators highlighting upcoming training sessions would be wonderful!
I already devote considerable time to figuring out how to navigate the system; it is unlikely that I would be willing to attend a training session.
I don’t completely read every email that crosses my desk. Being junior faculty, I’m not sure I would sign up for a training session unless I was required to do so for a specific instance. If that were the case, I would try to look up the training offerings from the HSO website.
I get the feeling you have anticipated our responses . . .
I have no comments of suggestions at this time
I think that the way the online process is set up is very confusing. I know that you are trying to update and streamline the process, but recently after an update, I still had to use old PDF tutorial/guides to navigate the
I think you should the Human Subjects Office newsletter to all IU faculty.
It might be nice to have monthly schedule for training that’s sent out
Make it more widely known that this training exists.
NA
None
not at this time
Took lots of time and wasn’t specific enough to actually be helpful
when are the HSO trainings and where?
(blank)

If you chose other, what reason(s) prompt you to visit the HSO website?
Amendments
general information on submitting an IRB application
how to get non-IU researchers on protocols
I have not visited the website
key personnel rules
N/A
X
(blank)

What do you like best about the website?

- A lot of information.
  accessible
  accessible information
After I have figured out the website it is user friendly
  all the available information
Amount of information
  Available 24 hours a day
better organized
  can find contact info
Cleanly categorized
  clear design
Clear instruction
  Collection of forms I central location
comprehensive
  Comprehensiveness
Concise collection of information
Consistency
  contact info
Contains a lot of information that can be used
Content of the info
Did not use
Directions on submission of materials to the IRB
Document templates
don't know
ease of navigation
Ease of Use
Easy
easy access to document templates and forms
Easy to access
easy to find
easy to find forms
Easy to navigate
easy to navigate and has had most important information one might need
Easy to use
Easy to use through One.Iu.edu search
Everything is there
Exempt algorithm
fairly concise, left side menu makes navigation easy
Fairly easy to find needed information
Fairly easy to navigate
FAQ section
FAQs
functional
Getting better as far as user friendly
Good content
has a lot of good info
having site available when questions come up that can be answered on website
helpful diagrams
I can usually find the information I need
I can’t think of anything, it should be made easier to find things.
I do like the provided templates for submission documents
I don’t have anything I like best
I don’t know
I guess that I can usually find what I need.
I like how many document templates there are and the IRB level of review.
I like that it doesn’t change very often. It’s easier to find what I’m looking for when I know where to look.
I like that there’s a website
I mostly just go to KC IRB bc I know the procedures well
info for sponsors is easy to find
Information
information access
Informative and clear
instructions
instructions on IRB submissions
Intuitive
it has some information that is useful
it has the information I need
It is comprehensive.
it is fairly straight forward with content
It is organized clearly, as I recall
It looks nice.
it makes info available after hours
It’s a place to start
it’s all in one place
It’s easy to find templates.
KC IRB instructions/education is very good.
KC IRB templates
know that information is there
know the information is there
laid out logically
layout
link to CITI
Links to important items, CITI, etc.
lots of information
Lots of information in one place
lots of useful info
n.A.
n/a
na
Navigation
No comment
no comments
No response
None
Not having to call someone, I can just look it up myself. Instructions provided with visuals.
not much
Not sure
Nothing
nothing in particular
Nothing is more likeable than anything else
nothing particular
nothing specific
Organized
organized well on the most part
organized very well for end users
relatively easy to use
relevant information is present
Simple
Table of contents
templates
that it was available
that there are resources available without having to call
The amount of information available
The depth of information
the document templates were very helpful
the ease of access
The ease of locating information
the ease of locating the templates
The forms are clearly listed.
The helpful templates.
the instructions
the level of review flowsheet
the level of review questionnaire
The listing of templates is easy to understand.
the look
the page titles makes it easy to locate the information I need
The phone number
the resources
The review process is clearly stated.
the templates and HSO SOPs
The templates are incredibly helpful.
the wealth of knowledge

The website is a little too busy and not user-friendly, I wouldn't say I really like anything about it.

Training/education
unsure
Useful resources (e.g., SOPs)
User friendly

Very detailed
very well organized
when I can easily find what I need

Whether an IRB submission is needed
would rather talk to a person
X

What do you like least about the website?

- a lot of things not relevant to me
  Amount of information (dense; not knowing where to begin)
  answers did not seem to apply to my submission
  basic, not sure friendly
  Broken links to documents or outside resources
  can be confusing
  can't always find exactly what I'm looking for for a specific circumstance.
  confusing layout, some information is only accessible through convoluted steps through pages
  Contact information for specific staff
  Did not use
  difficult to find KC page for looking up my protocols
  DIFFICULT TO FIND THE LOCATION
difficult to FIND this information
Difficulty finding info I seek --
Disorganize

Duo mobile sign on
Finding contact information
Flow charts could be clearer
Getting Started isn't super helpful.

GUI
Hard to find SOP's ...should be more accessible
Hard to find specific items

hard to find things needed at times
hard to find what I need

Hard to find what you are looking for
Hard to navigate

hard to navigate to find what you need
Hard to navigate to the information I need
hard to search easily
I can never remember how to get to it and have to poke around for a while
I cannot view it with Internet Explorer
I dislike the disconnect between HSO and KC IRB. That is not specifically the fault of the HSO website, though. It is more of a systems thing.
I don't remember
I don't think it's as intuitive as it could be
I feel like some templates or forms aren't included.
I find it a bit difficult / confusing to navigate.
I find the website VERY unintuitive. I don't think I've ever been able to finish what I want to do without calling or emailing to get clarification.
I just looks dated.
I still struggle to find things
I think the forms could be better organized.
I wish there was a a better search function
information can be tricky to find
instructions
isn't as helpful for locating specific policies
it is hard to find things
it is hard to navigate
It is not easy to find content
it is not easy to navigate through the information
it is not intuitive and the save buttons differ and appear to be hidden
It is not that intuitively navigable
It needs a link to the KC IRB system or an obvious link to it, as I cannot find it.
It seems like one has to look in several places to find the information needed.
It's difficult to find information.
its difficult to read: to much in one area/colors etc. not very user friendly
It's exceptionally difficult to navigate
It's hard to actually find anything
it's hard to find the info needed; many of the requirements are still unclear
it's hard to navigate and the redundancy in KC questions is totally ridiculous
it's hard to tell new researchers how to figure out which CITI to apply for and where to click for that and COI on the HSO website.
it's sometimes confusing

KC IRB
KC IRB instructions (need more instructions on what each specific question means)
lack of clear information
lack of good search
language is sometime confusing
layout, search function
load time
Lots of documents and tabs
lots of moving parts
Making the submission template or interface work. Too much is non-intuitive, requiring special knowledge or experience.

N
n.A.
n/a
NA

Navigation sometimes unclear
Needs better search function
never encountered issues...not sure
no comment
no comments

No direct link to KC IRB (at least that I can see)
No response
None
not always clear how the site is layed out/where to find what
not always evident where info is
Not applicable
not everything is obviously listed
not organized in a way to anticipate which questions investigators will ask, KC tutorials are terrible.
not searchable

Not specific enough about materials needed to submit to the IRB
not sure where items I need are located
not that user friendly, sometimes hard to search for what I am looking for.
Not user Friendly
nothing
nothing comes to mind
Nothing has caused an issue
nothing in particular
Nothing particular
nothing specific
nothing that I can think of mentioning
Nothing to suggest

Organization for finding information
overall not very user friendly
Poor layout
search engine
See above.

So difficult to know what is and isn't required for review before submitting
Some information locations aren't intuitive
some information was not clear
Some instructions are not clear
some items are hard to locate
some things are hidden a couple levels deep
sometime certain directions seem out of date
sometimes a little hard to find the doc you're looking for, bc there's lots of information
Sometimes can't find what I need because I don't know the correct terminology
sometimes difficult to find what you need
sometimes feel that the linking between pages is not that intuitive
Sometimes hard to find specific info
Sometimes hard to navigate. Nothing much about conducting retrospective studies.
sometimes rabbit hole to get to certain topics
Sometimes Titles are misleading to what information I can find there
somewhat difficult to navigate
Takes too long to search
The Decision Tree
The layout
the way it was organized
There are many pieces to the site, so it can be a bit complex at times.
Too busy, hard to find information
Too long and convoluted
Too many versions
too much text--a problem with most websites
trying to find the resources
Trying to find where certain information is kept
unsure
Very difficult to get back to and navigate through it.
very hard to figure out how to access KC system.
While I love the vast amount of information, it can be difficult to navigate for more unspecific questions
With so many regulatory websites, it's sometimes hard to remember which one to go to for a specific form or
Would like for last date of update for entire SITE of document templates. I know some of the templates have last
dates, but when those are older, I think okay is this really latest version. At top it would be useful if said, all
document templates are latest versions as of 5.4.17.
would rather talk to a person
X
(blank)

If you chose other, what would make the HSO website more helpful to you?
a better interface?
A friendlier interface
bigger font, better UX design
Clearer instructions. For instance, I did not know how to actually submit an IRB protocol just by browsing the
HSO website.
dont know
I don't have an answer
I have not visited the website
If I could view it through Internet Explorer.
Make it more aesthetically appealing.
More guidance on retrospective studies.
more intuitive organization
More than one person should know how to use the system to provide assistance.
Much better dashboard and navigation
n/a
nothing
nothing, it's easy to navigate and find what one needs
Simplifying the procedures involved
The layout is what confuses me the most. To me, it seems the questions are repetitive and not always relevant to social science research. Seems geared toward medical research.
X
(Blank)

I would visit the HSO website more if:

- A complete new user friendly KC IRB. Also ask the questions in non-IRB speak.
All I want to do is quickly fill out the IRB proposal. I don't want to visit the website. Just fill out the form.
all the things in the question above
Answered question on previous page
as above
Better organized
C
dont know
easier to find information
easy access to SOPs
Get emails about the kind of information I can get in the webpage
Honestly I visit it whenever I need information.
I am not sure that I would use it more often than I do now.
I conducted more human subject research
I conducted more research.
I could find relevant information more often
I could find what I am looking for via a search
I could finds things easily.
I could navigate it more easily
I could search for what I wanted and knew I could find it quicker. Sometimes I feel it is easier to just find someone and ask.
I did not have an excellent research coordinator
I didn't feel as comfortable calling specific team members with questions
I do not need to visit it more
I don't have many needs to visit currently.
I don't know
I don't know.
I don't think I need to visit it more.
I found it more helpful
I had extended time to search for what was needed.
I HAD MORE IRB REVIEWS
I had more questions
I had online support person who would respond within 48 hours
I have a need to do so.
I have more time. I like the education part. Thanks for the templates. I've always find the FAQs informative.
I just visit it when I need to.
I knew about it
I know where to find what I needed.
I may in the future, I think a tutorial would be very helpful
I need some more information
I need to
I needed it
I needed to
I needed to clarify things
I needed to, at present I have my needs met.
I needed to.
I opened more studies.
I remembered to visit; it's very helpful.
I think I already visit it enough when I use it. I think it would be nice to bring up and show the functions of it at the research coordinators levels training.
I think I could find information more quickly. Right now it is a bit cumbersome.
I visit fairly often!
I visit it as often as necessary and see no reason to visit it more.
I visit it when I need to, but not sure there's anything that would make me visit it more
I visit the website when I need to so I doubt any changes would make me visit more often.
I was a bit more familiar with it. I keep finding information I didn't know was there!
I was a bit more familiar with where to find things.
I was submitting more studies
I were not emeritus, but I am.
I wish I had a good answer for you.
I would not visit it more or less than I do not.
I would visit the HSO website more if I needed more information.
If I did more research using human subjects. I have only applied for IRB approval twice and haven't had questions about the approval once it was granted.
If I didn't have to search and dig to find what I want or answer my questions. Usually I just end up calling
If i knew all of the uses of it
if I knew there were quickly digestible facts that would be helpful to me in preparing for my research specifically, or that pertained to the kind of research my disciplinary colleagues do.
If I needed help.
If I was submitting more projects for IRB approval
If I were visiting the site more, it would be almost daily...
if it had a search function. now I have to go to google and type in IU HSO + whatever I'm looking for.
If it had the answers I needed for the questions I asked
If it were easier to navigate.
I'm not sure - I use it in cycles depending on where my research is. It doesn't really have anything to do with the website.
Information was easier to find.
It didn't take forever to find a single answer.
It had a direct link to KC IRB
It had a wiki-style page full of FAQs that anyone can contribute to to provide collective advice.
it had clearer information that fit my needs as a researcher
It had more examples of language to use in submissions.
it helped me more
It is easier to navigate.
it loaded faster between pages.
it provided straightforward answers.
it was easier to access.
it was easier to navigate.
It was easier to navigate.
it was easier to navigate. I guess a search function that was specific to this page (not all of IU) would help.
it was helpful.
It was laid out much easier.
It was more organized and in lay terms.
It was more straightforward.
it was simpler/have a live chat person!
it was user friendly.
it wasn’t so intimidating to get things submitted through the interface.
it were better organized.
it were easier to find things.
it were easier to find things.
it were easier to navigate.
it were laid out more clearly.
less cluttered with info. more user friendly.
Live training were offered.
more information about training opportunities is available.
More lay language.
More user-friendly. (less jargon, easy interface).
n/a
n/a
N/A Already use it often.
NA
necessary
no comment
no comments
no particular reason
no reason for me to visit the site
none
Not applicable.
Not really sure. Sometimes I just get on to look around without a specific thing in mind.
not sure.
Nothing.
Nothing to suggest.
Only visit as needed; I think that’s typical of most websites.
organization was more user-friendly.
Perhaps if I received an email me pointing out useful functions.
Quick links to hot topics.
required to access for submissions.
search engine was easier.
So far, the research I’m on is exempt so I probably am not utilizing the full extent of resources.
still prefer a knowledgeable person.
templates for KC available to prepare submissions
The design was more directive and visually appealing (mostly text)
the information was clearer; if it offered more help on specific questions on the forms/procedures
the KC site could be more readily available on front page
The key points were more accessibly highlighted
The organization was more user friendly for new coordinators.
There could be any live chat assistance.
There is a problem with this page of the survey. I do not use the website, but am required to answer the
questions about use of the website.
There was a search function
There were a chat feature for an available HSO representative
There were links in KC.
This seems like a silly question. No one wants to spend time on an IRB website! we do it because we have to to
get our research done and at that point we have no choice.
unsure
updates are provided
usable
user friendly
was more logically presented
Were more user friendly in searching for subject matter.
X
(blank)

Please provide additional comments/suggestions regarding the HSO website.
-
...
Better information about CITI training for researchers who initially completed CITI at another institution - i.e.
how to avoid multiple profiles.
I do find the staff helpful when all else fails.
I find the whole IU enterprise confusing when it comes to which websites contain what information. I often find
myself searching several websites in order to get the information I need.
I think the website is a great idea. but for someone who doesn't always know what they need or what it is called,
sometimes it is hard to find things. a simplistic search option would be great. so you can put in basic terms and it
would pull it up... ie IRB membership and it would pull up the letter we need. a checklist for what you need to
make sure you do for a submission, and amendment etc would be good. if there is one, I have not found it.
descriptions on how to use KC on the things that are confusing.. or change KC - like it would be nice if there was
an option for just a renewal without a amendment.- because that is confusing. Or have a description button
by the category to tell what to do if you are just renewing without an amendment.
it would be very helpful to have some type of orientation for new investigators and some sample IRBs with the
preferred language.
Just keep it user friendly
Maybe I just use the IRB submission for submitting IRB requests, but it is very hard to easily see your open trials,
and what information needs to be filled out...
n/a
NA
No comments, but the data you get from this page of the survey is 'garbage in, garbage out'.
none
None at this time
not at this time
nothing
Overall good.
Please work to make the IRB proposal more intuitive.
Probably doing a short usability study with faculty or other users might be good to see where site could be
seems fine
Somehow, the way it is set up costs people very valuable time. For myself, I understand how important it is to
protect the rights and health for human participants, unfortunately the way the process works, it took much
longer than I anticipated. I know some is this is my fault and I made mistakes, at the same time, my contact at
the IRB at times, just literally dropped the ball. Maybe there were other studies that were more important or
my contact had too much of a workload?
Still would prefer a person to talk me through something.
(blank)