The charts and tables below provide a snapshot of the responses to the HSO Service Survey.

During this reporting period, investigators received an invitation to complete a survey to assess their interaction and experience with the Human Subjects Office and IRB. The invitation was sent to investigators who received approval from the IRB office for new protocols, amendments, and continuing reviews. The PI or contact person was asked to complete the survey one time per invitation.

Below is a summary of the results from IRB Approvals for spring 2017.

**SURVEY PARTICIPANT DEMOGRAPHICS:**

- I am a/an:
  - Principal Investigator: 38%
  - Study Coordinator: 36%
  - Student Investigator: 20%
  - Investigator (not including students): 6%

- I have been involved in human subjects research for:
  - Less than a year: 9%
  - 1-2 years: 9%
  - 2-10 years: 49%
  - Over 10 years: 33%

**IRB PROCESS PERFORMANCE:**

<table>
<thead>
<tr>
<th>IRB Staff Analysis</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neither Agree or Disagree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>The IRB Staff are responsive.</td>
<td>114</td>
<td>75</td>
<td>6</td>
<td>7</td>
<td>0</td>
</tr>
<tr>
<td>The IRB Staff provide timely feedback.</td>
<td>103</td>
<td>72</td>
<td>17</td>
<td>8</td>
<td>2</td>
</tr>
<tr>
<td>The IRB Staff provide clear and helpful feedback.</td>
<td>89</td>
<td>84</td>
<td>16</td>
<td>9</td>
<td>5</td>
</tr>
<tr>
<td>The review of my submission by the IRB was of high quality.</td>
<td>92</td>
<td>72</td>
<td>27</td>
<td>9</td>
<td>3</td>
</tr>
<tr>
<td>Overall, I am satisfied with the IRB process.</td>
<td>90</td>
<td>78</td>
<td>13</td>
<td>16</td>
<td>6</td>
</tr>
</tbody>
</table>
CONTACTING THE HUMAN SUBJECTS OFFICE/IRB:

How often do you contact HSO staff with questions?

- Never: 5%
- Almost every week: 9%
- Almost every month: 26%
- Every few months: 33%
- Once or twice a year: 27%

Have you used the IRB resources listed below within the last 6 months?

- HSO website
- Emailed the IRB Office
- Called the IRB office
- Emailed a specific staff member
- Called or instant messaged a specific staff member

<table>
<thead>
<tr>
<th>Resource</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>HSO website</td>
<td>146</td>
<td>51</td>
</tr>
<tr>
<td>Emailed the IRB Office</td>
<td>135</td>
<td>62</td>
</tr>
<tr>
<td>Called the IRB office</td>
<td>94</td>
<td>103</td>
</tr>
<tr>
<td>Emailed a specific staff member</td>
<td>134</td>
<td>63</td>
</tr>
<tr>
<td>Called or instant messaged a specific staff member</td>
<td>57</td>
<td>140</td>
</tr>
</tbody>
</table>
HSO OFFICE HOURS:

- Are you aware of HSO office hours, and their locations?
  - Yes: 46%
  - No: 54%

- Have you attended HSO office hours?
  - Yes: 11%
  - No: 89%

Where did you attend office hours?
- Lockefield Village: 9
- IUH Methodist Hospital Wile Hall: 2
- Wells Library (Bl): 0

How satisfied were you with the use of your time?
- Very Satisfied: 6
- Satisfied: 4
- Neither Satisfied nor Unsatisfied: 0
- Unsatisfied: 0
- Very unsatisfied: 0
HSO AVAILABLE TRAINING:

Are you aware of HSO training sessions?
- Yes: 48%
- No: 52%

Have you attended or scheduled a training session?
- Yes: 48%
- No: 52%

Where did you attend an HSO training session?

<table>
<thead>
<tr>
<th>Location</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>School or Department</td>
<td>17</td>
</tr>
<tr>
<td>Library</td>
<td>5</td>
</tr>
<tr>
<td>IUH Methodist Hospital, University Hospital, or Riley Outpatient Center (ROC)</td>
<td>5</td>
</tr>
<tr>
<td>Regenstrief Institute, Social Science Research Commons (SSRC), CTSI</td>
<td>3</td>
</tr>
<tr>
<td>IU Regional Campus</td>
<td>2</td>
</tr>
<tr>
<td>VA Hospital</td>
<td>1</td>
</tr>
<tr>
<td>Online Training</td>
<td>13</td>
</tr>
<tr>
<td>Other</td>
<td>9</td>
</tr>
</tbody>
</table>

How satisfied were you with the use of your time?

<table>
<thead>
<tr>
<th>Satisfaction Level</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very Satisfied</td>
<td>12</td>
</tr>
<tr>
<td>Satisfied</td>
<td>16</td>
</tr>
<tr>
<td>Neither Satisfied nor Unsatisfied</td>
<td>3</td>
</tr>
<tr>
<td>Unsatisfied</td>
<td>4</td>
</tr>
<tr>
<td>Very unsatisfied</td>
<td>0</td>
</tr>
</tbody>
</table>
How often do you use the HSO website?

- Never: 5%
- Daily: 0%
- Weekly: 17%
- Monthly: 27%
- A few times a year: 31%

How useful did you find the website?

- Very Useful: 21%
- Somewhat Useful: 48%
- Neutral: 19%
- Somewhat Inadequate: 9%
- Very Inadequate: 3%

How long did it usually take you to find the information you needed?

- Less time than I expected: 33%
- About what I expected: 59%
- More time than I expected: 3%
- Did not find what I need: 5%

What would make the HSO website more helpful to you?

- Search function: 39%
- FAQs: 22%
- Quick links to hot topics: 16%
- Less technical language/more lay language: 16%
- Other: 7%