The charts and tables below provide a snapshot of the responses to the HSO Service Survey.

During this reporting period, investigators received an invitation to complete a survey to assess their interaction and experience with the Human Subjects Office and IRB. The invitation was sent to investigators who received approval from the IRB office for new protocols, amendments, and continuing reviews. The PI or contact person was asked to complete the survey one time per invitation.

Below is a summary of the results from IRB Approvals for fall 2016.

**SURVEY PARTICIPANT DEMOGRAPHICS:**

- **I am a/an:**
  - Principal Investigator: 36%
  - Study Coordinator: 34%
  - Student Investigator: 24%
  - Investigator (not including students): 6%

- **I have been involved in human subjects research for:**
  - Less than a year: 12%
  - 1-2 years: 11%
  - 2-10 years: 38%
  - Over 10 years: 38%

**IRB PROCESS PERFORMANCE:**

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neither Agree or Disagree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>The IRB Staff are responsive.</td>
<td>135</td>
<td>120</td>
<td>101</td>
<td>98</td>
<td>88</td>
</tr>
<tr>
<td>The IRB Staff provide timely feedback.</td>
<td>55</td>
<td>59</td>
<td>79</td>
<td>72</td>
<td>69</td>
</tr>
<tr>
<td>The IRB Staff provide clear and helpful feedback.</td>
<td>2</td>
<td>13</td>
<td>12</td>
<td>20</td>
<td>19</td>
</tr>
<tr>
<td>The review of my submission by the IRB was of high quality.</td>
<td>7</td>
<td>7</td>
<td>6</td>
<td>3</td>
<td>10</td>
</tr>
<tr>
<td>Overall, I am satisfied with the IRB process.</td>
<td>2</td>
<td>2</td>
<td>3</td>
<td>3</td>
<td>5</td>
</tr>
</tbody>
</table>
CONTACTING THE HUMAN SUBJECTS OFFICE/IRB:

Almost every week, 13%
Almost every month, 22%
Every few months, 37%
Once or twice a year, 22%
Never, 6%

How often do you contact HSO staff with questions?

Primary Method of Contact/Use of HSO Resources

- Website
- Email the IRB office
- Call the IRB office
- Call/IM a specific staff member
- Email a specific staff member
HSO OFFICE HOURS:

**Are you aware of HSO office hours, and their locations?**
- Yes: 49%
- No: 51%

**Have you attended HSO office hours?**
- Yes: 20%
- No: 80%

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**Did you attend HSO Office Hours? If so, at what location?**

<table>
<thead>
<tr>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>IU Health Methodist Hospital - Wile Hall (IN)</td>
</tr>
<tr>
<td>Lockefield Village (IN)</td>
</tr>
<tr>
<td>Wells Library (BL)</td>
</tr>
</tbody>
</table>

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**If you attended HSO Office Hours, how satisfied were you with the use of your time?**

- Very Satisfied: 6
- Satisfied: 10
- Neither Satisfied nor Unsatisfied: 2
- Unsatisfied: 1
- Very unsatisfied: 0
**HSO AVAILABLE TRAINING:**

**Are you aware of HSO training sessions?**
- Yes: 55%
- No: 45%

**Have you attended or scheduled a training session?**
- Yes: 42%
- No: 58%

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**Have you attended or scheduled an HSO Training Session? If so, at what location?**

- Department of Psychology and Brain Sciences (PBS)
- Emerson Hall
- Goodman Hall
- Human Subjects Office, IUPUI Lockefield Building
- In-house, Department Conference Room
- In-house, Lab Meeting
- IU Health University Hospital
- IU Simon Cancer Center
- IUPUC
- IUPUI
- IUS
- Maurer Law School
- Methodist Hospital
- Methodist Hospital Library
- Online Training
- Oral Health Research Institute (OHRI)
- Regenstrief Institute
- Riley Outpatient Center (ROC)
- School of Education
- School of Optometry, Bloomington Campus
- Social Science Research Commons (SSRC)
- University Library
- VA Hospital

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**If you attended an HSO Training Session, how satisfied were you with the use of your time?**

- Very Satisfied: 10
- Satisfied: 25
- Neither Satisfied nor Unsatisfied: 2
- Unsatisfied: 0
- Very unsatisfied: 0
**HUMAN SUBJECTS OFFICE (HSO) WEBSITE:**

How often do you use the HSO website?

- Daily: 14%
- Weekly: 19%
- Monthly: 19%
- A few times a year: 49%
- Never: 8%

How useful did you find the website?

- Very Useful: 14%
- Somewhat Useful: 49%
- Neutral: 19%
- Somewhat Inadequate: 10%
- Very Inadequate: 8%

How long did it usually take you to find the information you needed?

- Less than 5 minutes: 19%
- 5-10 minutes: 37%
- 11-20 Minutes: 22%
- More than 20 Minutes: 11%
- N/a I could not find the information: 11%