



OFFICE OF
RESEARCH COMPLIANCE

Human Research Protection Program
(HRPP)

Service Survey

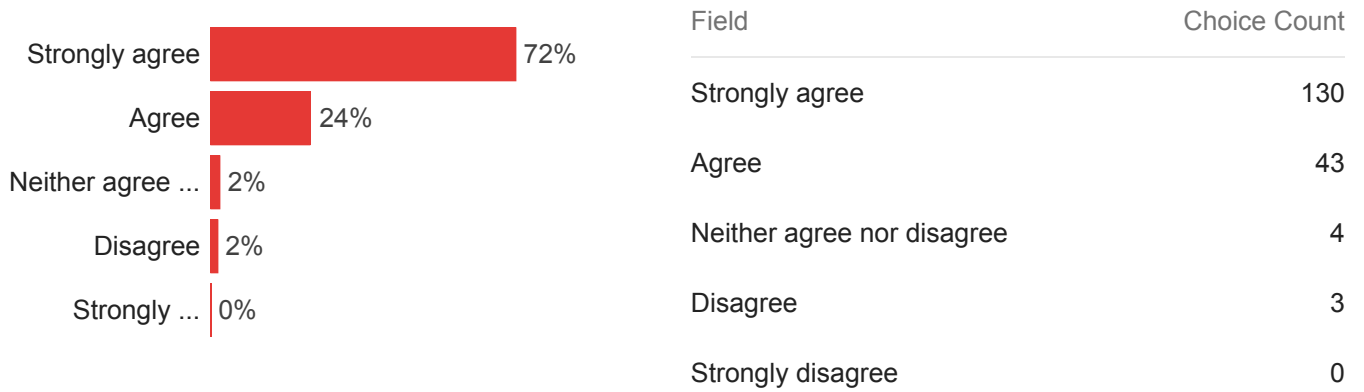
Fall 2020

The charts and tables below provide a snapshot of the responses to the HRPP Service Survey.

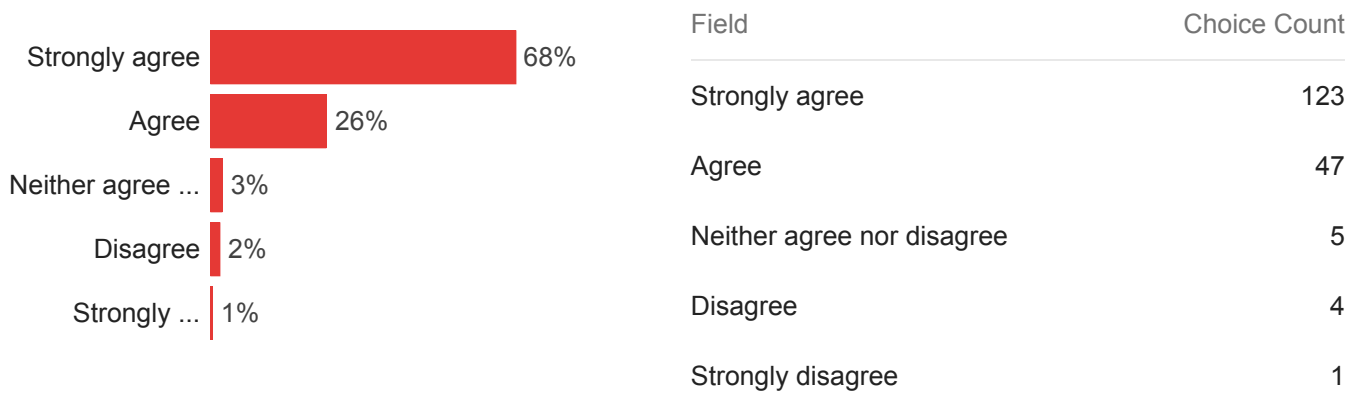
During this reporting period, 1129 investigators received an invitation to complete a survey to assess their interaction and experience with the Human Subjects Office and Institutional Review Board (IRB). The invitation was sent to investigators who received approval from the IRB office for new protocols, amendments, and continuing reviews. The PI or contact person was asked to complete the survey one time per invitation. The survey was sent four times between November 17, 2020 and December 9, 2020 and received 180 responses (16% response rate).

Below is a summary of the results from IRB Approvals for fall 2020.

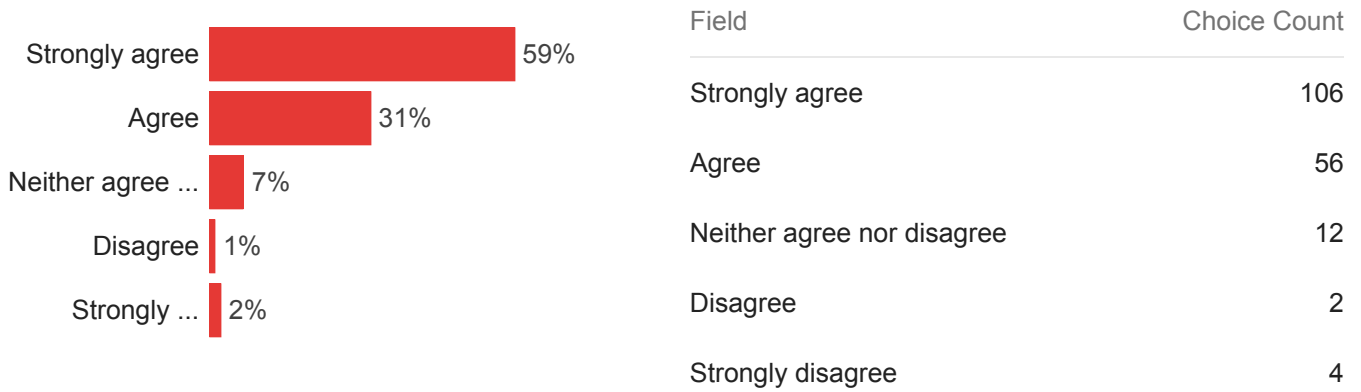
The research compliance staff are responsive.



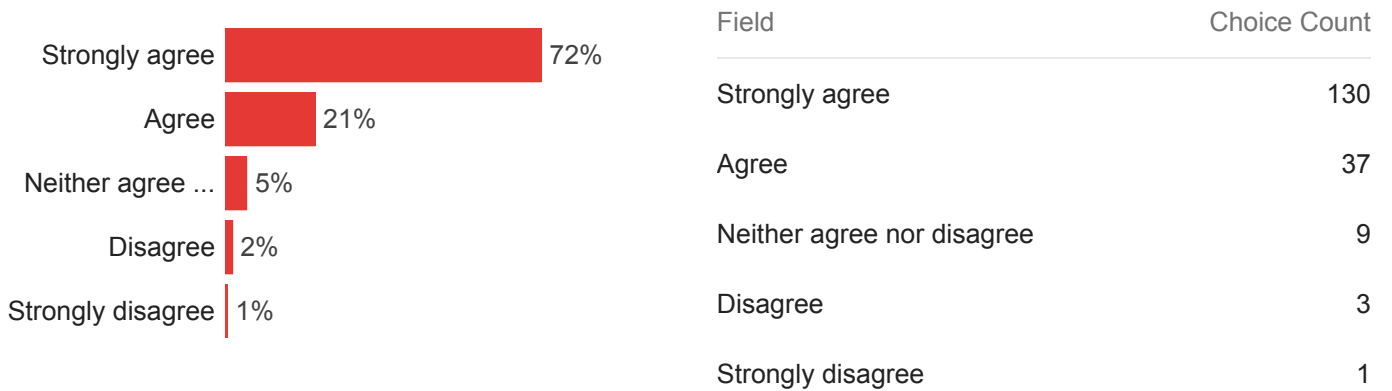
The research compliance staff provide timely feedback.



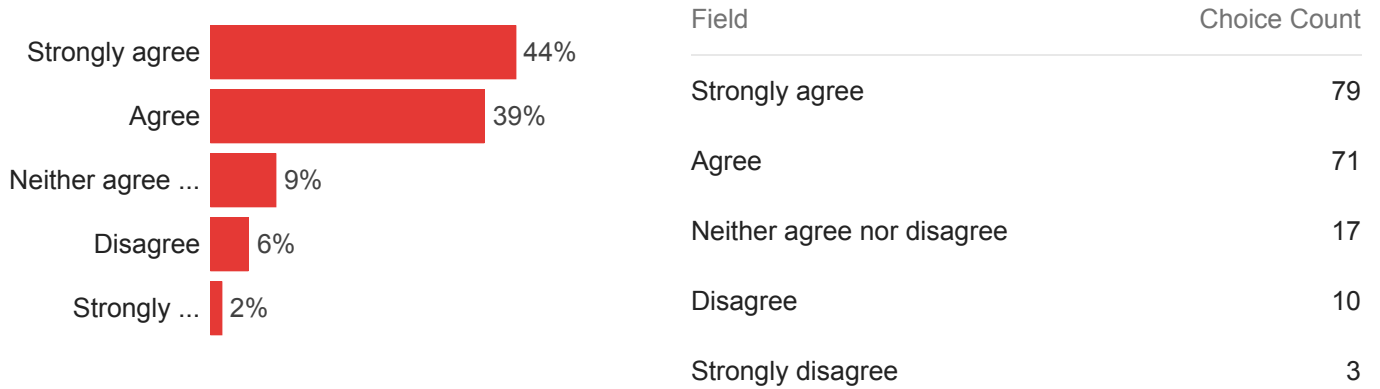
The research compliance staff provide clear and helpful feedback.



The research compliance staff engage with me in a way that is professional and respectful.



I understood the steps in the process that were used by the Committee to review my study.



Research compliance staff have been working entirely remotely since March due to the pandemic. Have you experienced any differences in Institutional Review Board (IRB) service or efficiency during this time of remote work?



The current online submission system, KC IRB, is being replaced in January 2021, with a new online IRB system, Kualu Protocols. Before you received this survey, were you aware of the upcoming system transition?



Has the amount and detail of communication regarding the system transition been sufficient to date?

